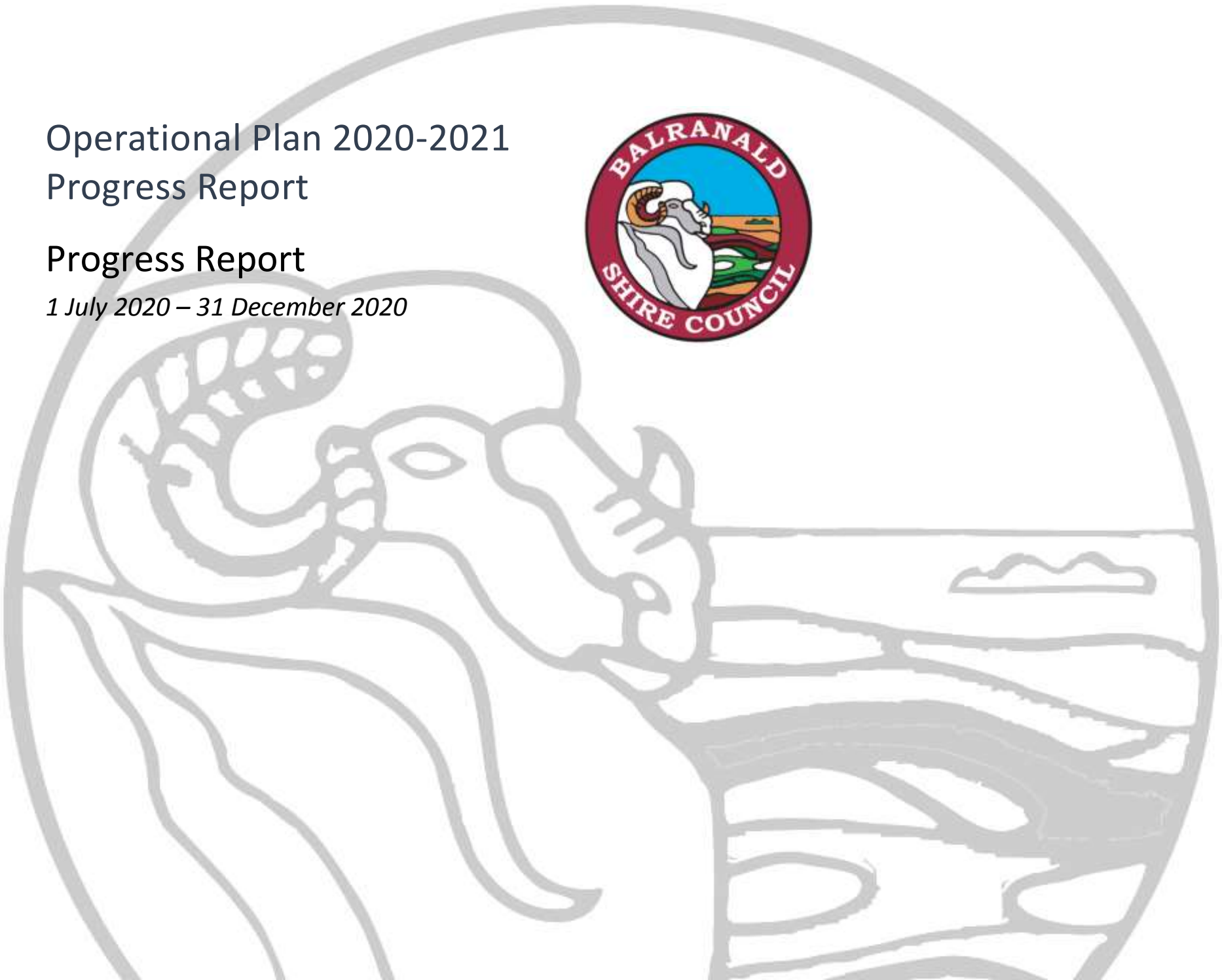


Operational Plan 2020-2021
Progress Report

Progress Report

1 July 2020 – 31 December 2020



About this Report

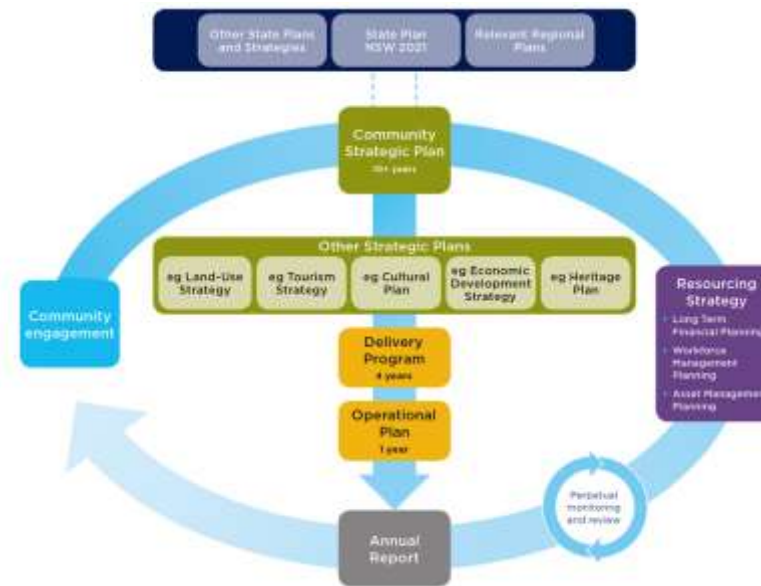
All councils in NSW are required to undertake their planning and reporting activities in accordance with the Integrated Planning and Reporting (IP&R) framework set out in the *Local Government Act 1993* (the Act) and Local Government (General) Regulation 2005. The IP&R framework allows councils to draw their various plans together to understand how they interact and to get maximum leverage from their efforts by planning holistically for the future.

Balranald Shire Council (Council) adopted its current suite of IP&R documents in 2017. The Community Strategic Plan 2027 sits above this suite of interrelated plans and identifies the aspirations of the Balranald Shire community.

The Delivery Program is informed by The *Balranald Shire Community Strategic Plan* and identifies the principal activities that Council will undertake over the 2017-2021 term of the Council to deliver on our community's aspirations. All of Council's plans, projects, activities and funding allocations must be directly linked to our Delivery Program. Supporting the Delivery Program is Council's annual Operational Plan, which details the individual projects and activities that will be undertaken each year to achieve the commitments made in the Delivery Program.

Under section 404 of the *Local Government Act 1993*, Council must prepare progress reports with respect to the principal activities detailed






in the Delivery Program at least once every six months. Moving forward, Balranald Shire Council intends reporting progress every quarter. However this, the first report for this financial year, will cover activity for the first six months being the period from 1 July 2020 to 31 December 2020 inclusive.








Measuring our Progress

Council's Community Strategic Plan identifies five key strategic outcomes, each of which is supported by three targets. Council's combined Delivery Program 2017-21 and Operational Plan 2020-2021 detail the activities and actions that will be undertaken to meet these targets.

In 2020-2021, Council committed to delivering 72 actions focused on achieving our community's vision across these five key strategic directions. Those actions are detailed in our combined Delivery Program and Operational Plan. In this report, our progress in achieving those actions is illustrated by the following coloured symbols.

Symbol	Descriptor
	Complete
	On Track
	Not Commenced
	Behind
	Urgent Action Needed / Stopped

Our Performance

Balranald Shire 2027 Strategic Direction: The Six Pillars of Wellbeing		Year-to-Date Progress									
		 Completed		 On or Ahead of Plan		 Not Commenced		 Behind Plan		 Urgent Action Needed or Stopped	
		#	%	#	%	#	%	#	%	#	%
1	Our People: A community that is proactive, engaged, inclusive and connected	1	8%	9	69%	0	0%	1	8%	2	15%
2	Our Place: A liveable and thriving community that maintains lifestyle opportunities and addresses its disadvantages	2	15%	5	38%	2	15%	3	23%	1	8%
3	Our Economy: A community that ensures a strong and resilient economy	2	11%	6	32%	5	26%	2	11%	4	21%

4	Our Culture: A community that respects and celebrates its diverse cultures heritage and arts	0	0%	0	0%	1	50%	0	0%	1	50%
5	Our Infrastructure: A community that maintains and strengthens its natural and built environment	3	10%	22	71%	1	3%	4	13%	1	3%
6	Our Leadership: A community that values and fosters leadership, lifelong learning, innovation and good governance	3	25%	6	50%	1	8%	1	8%	1	8%
	Total	11	12%	48	53%	10	11%	11	12%	10	11%

Of the 89 actions, a combined total of 68% per cent are complete or on track to being complete. A further 11% per cent were not yet commenced during the reporting period and are not scheduled to commence until subsequent reporting periods of the 2020-2021 year. A combined total of 20% per cent are behind plan or require urgent action and are being closely managed

Strategic Direction

The Strategic Direction sets out Council's high level outcomes, with objectives, projects, programs and services identifying what it is we are doing to achieve the objectives. Delivery measures, including key performance indicators are used to measure our progress towards the outcomes.







The Strategic Direction is set as the result of the following Pillars, as determined by Council:

1. **Our People** – A community that is pro-active, engaged, inclusive and connected;
2. **Our Place** – A liveable and thriving community that maintains lifestyle opportunities and addresses its disadvantages;
3. **Our Economy** – A community that ensures a strong and resilient economy;
4. **Our Culture** – A community that respects and celebrates its diverse cultures, heritage and arts;
5. **Our Infrastructure** – A community that maintains and strengthens its natural and built environment;
6. **Our Leadership** – A community that values and fosters leadership, lifelong learning, innovation and good governance.





Strategic Direction 1

Pillar One: OUR PEOPLE

DELIVERY PLAN			OPERATIONAL PLAN		
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 1.1.1: Expand opportunities for social interaction					
<i>Promote events that encourage community interaction</i>	a	Fund staff and community activities and events that promote and encourage community interaction	Annual budget allocation and minimum five (5) events supported.		Community DCCD
<i>Promote collaboration and partnerships between organisations</i>	b	Opportunities explored for collaboration and partnerships	Potential collaborations and partnerships identified. Activities undertaken and reported		GM
<i>Support activities that encourage volunteering and active participation in community events</i>	c	Council promotes volunteerism	Volunteerism promoted and recognised through Council sponsored events as well as provide in-kind related work		DCCD
CSP 1.2.1: Implement a Welcoming Strategy					
<i>Provide welcome to new residents</i>	a	Recognise new residents	New residents acknowledged during Australia Day celebrations		GM
<i>Develop a "Welcome Pack" for new residents</i>	b	Develop welcome package for new residents of the Shire.	Welcome pack developed and provided to new residents.		DCCD
CSP 1.2.2: Encourage understanding, respect and tolerance between our diverse communities					
<i>Create opportunities to share and celebrate cultural diversity and achievements</i>	a	Tourism and community events celebrate cultural diversity and achievements	Explore opportunities with National Parks and Balranald Local Aboriginal Land Council (BLALC) for improved collaboration		DCCD

Strategic Direction 1 (Continued)

Pillar One: OUR PEOPLE

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 1.2.3: Improve communications and information dissemination					
<i>Provide quality Council websites</i>	c	Review and update <u>websites</u>	Council website reviewed and updated		DCCD
			Regular updating of Discover Balranald and Surrounds website		
<i>Continue to utilise print media to inform residents</i>	e	Shire <u>newsletter</u>	On a monthly basis		GM
CSP 1.2.4: Improve Council engagement with the community					
<i>Utilise social media to inform and consult residents</i>	a	Regular Facebook and <u>Twitter</u> posts	Minimum five (5) per week		DCCD
<i>Implement Councils Community Engagement Strategy</i>	b	Strategy applied across all divisions of Council and in its decision making processes	Training delivered to all staff and Committees on <u>community engagement</u>		GM
<i>Community satisfaction</i>	c	Conduct community survey	Survey conducted <u>annually</u>		DCCD

Comment [GH1]: Needs to be done

Comment [GH2]: Achieving here.


Comment [GH3]: No tweets from Trump lately

Comment [GH4]: Hasn't happened



Comment [GH5]: Completed one – didn't know we were doing them annually

Pillar One Areas Requiring Focus

Commentary on Actions with Status “Behind Plan”

Item No	Status	Commentary
1.2.3 (c)		Review and Update websites. Specific requirements for updating Council’s three dedicated webpages has not been properly investigated yet.

Commentary on Actions with Status “Urgent Action Needed or Stopped”

1.2.1 (a)		Provide welcome to new residents. This metric is dependent on Council having the capacity to identify new residents. Further consideration should be given to such a metric through the avenue of Councils advisory Committees for 2021/22.
1.2.1 (b)		Develop welcome package for new residents of the Shire. See above – need to develop a standard approach and have a capacity to identify new residents.

Additional Achievements

Additional Achievements:  Other significant achievements not contained in the Operational Plan 2020-2021

Delivery Program 2017-2021 Actions

Other achievements obtained

1.1.1	Council held a grand opening of the Senior Citizen’s Plaza Swampy the Frog Play Sculpture in the reporting period bringing together a diverse local crowd of people facilitated by Youth Council and in the presence of local school students.
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Expand opportunities for social interaction

Council also co-funded a Wetlands Gala for local schools to build environmental awareness on the same day.

Strategic Direction 2

Pillar Two: OUR PLACE

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 2.1.1: Prepare a population retention and attraction strategy					
<i>Instigate regular dialogue with companies and Government agencies</i>	a	Regular meetings programmed	Meetings held and six monthly reports provided to Council		GM
CSP 2.1.2: Promote opportunities from potential mining, horticultural and energy investments					
<i>Promote opportunities identified in the Economic Development Strategy</i>	b	Promote the benefits of investing in the Shire	Consultation with businesses interested in setting up in the Shire		GM
			Conduct advertising to promote Shire		GM
CSP 2.1.3: Towns are safe and inviting for locals and visitors					
<i>Maintain parks, public areas and facilities to ensure they are safe, attractive and accessible</i>	a	Asset management and works programs developed in accordance with agreed service standards	Maintenance to parks, public areas and facilities maintained to agreed standards		DID
<i>Collaborate with Police and other agencies to ensure safety</i>	b	Continue to be involved in the Community Safety Precinct Committee	Meetings held bi-monthly and minutes reported to Council		GM
CSP 2.2.1: Identify groups within our community facing hardship and disadvantage					
<i>Utilise Balranald Interagency Group (BIG) to monitor levels of hardship and disadvantage and advocate responses</i>	a	Participate in BIG meetings	Council representatives attend 90% of meetings		GM

Comment [GH6]: Performed on an as-needed/ad hoc basis. Reporting on this is variously completed.

Comment [GH7]: Investment attraction Strategy not completed

Comment [GH8]: Not happening except in tourism/visitor objectives

Comment [GH9]: Needs review

Comment [GH10]: Committee is Defunct

Comment [GH11]: Defunct. Reframed into Strengthening Access, Inclusion and Wellbeing AC remit

Strategic Direction 2 (Continued)

Pillar Two: OUR PLACE

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 2.2.2: Plan for an ageing population					
<i>Report on needs and options for an ageing population</i>	a	Operate and manage Bidgee Haven hostel and liaise with Hostel committee	Management committee meets and provides recommendations to Council		DCCD
CSP 2.2.3: Develop a Disability Inclusion Action Plan					
<i>Implement strategies from the Disability Inclusion Action Plan to promote inclusion of those in our community with a disability</i>	b	Review adopted Disability Action Plan and consider recommending into works programs and policies	Works program within operational budget and compliant with plan		DID
CSP 2.3.1: Plan, construct, operate and maintain recreational facilities					
<i>Investigate and report on development options for the Balranald Swimming Pool</i>	a	Consider development options for swimming pool	Completion of works under the Janelle Masters pool grant funding	Repeat of 5.3.5 e	DID
			Consider installation of splash park near pool		DID
<i>Asset management Plans for Council facilities are adopted and incorporated into Long Term Financial Plan (LTFP)</i>	d	Asset management plans reviewed and adopted by Council for all facilities and infrastructure	Asset management plan incorporated into LTFP	Mar 2021	DID DCCD

Comment [GH12]: Defunct. Replaced by Ageing Well, Aged Care & Facilities AC. There is talk of Council considering a Steering Committee for the Hostel.

Comment [GH13]: Plan is out of date – actions need to be reviewed and document updated.

Comment [GH14]: Not cost effective

Comment [RM15]: If it has been looked at and considered not cost effective is this complete?

Comment [GH16]: Most recent is Morrison-Low AMP 2017

Comment [GH17]: Not incorporated into LTFP (May 2020) at this stage

Strategic Direction 2 (Continued)

Pillar Two: OUR PLACE

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 2.3.1: Plan, construct and maintain recreational facilities					
<i>Undertake a review of all of Council buildings to assess condition status</i>	b	Bring building condition ratings up to date and implement into future asset management plans and budgets	Report prepared on condition assessment and estimated cost to bring to satisfactory condition	Jun 2021 	DID
CSP 2.3.2: Create and/ or promote events					
<i>Promote events</i>	b	Partnerships developed with organizing bodies and support given to events	Agreed events promoted through Council networks, including social media utilization		DCCD
<i>Utilise South West Arts to promote/ conduct cultural events</i>	c	Membership of South West Arts retained	Cultural events and activities held in the Shire		DCCD


Comment [RM18]: Is this DID?

Comment [GH19]: Achieving here

Comment [GH20]: Strong relationship, regular engagement about events.

Pillar Two Areas Requiring Focus

Commentary on Actions with Status “Not Commenced”

Item No	Status	Commentary
		

2.3.1 (d)



Asset management plans reviewed and adopted by Council for all facilities and infrastructure and incorporated into LTFP. Set to commence next quarter.

2.3.1 (b)



Bring building condition ratings up to date and implement into future asset management plans and budgets. Set to commence this financial year

Commentary on Actions with Status “Behind Plan”








2.2.3 (b)



Review adopted Disability Action Plan and consider recommending into works programs and policies. Present DIAP is out of date, Review and update of actions and timing are set to be completed next quarter.

Strategic Direction 3

Pillar Three: OUR ECONOMY

DELIVERY PLAN		OPERATIONAL PLAN				
DP Action	Code	Action	Performance Measure	Status	Responsibility	
CSP 3.1.1: Implement regular business networking and training initiatives						
<i>Expand and strengthen business and tourism activities</i>	a	Facilitate operator tourism “pow wow”	Undertake “pow wow” quarterly and report to Council on outcomes of discussion		DCCD	
		Face to face meetings with individual businesses	Meetings conducted monthly & report to Council on outcomes of discussions		DCCD	
CSP 3.1.2: Promote use of enterprise creation and expansion schemes and funding sources						
<i>Identify and promote the availability of government business support program schemes</i>	a	Research potential grant support programs	Research undertaken and programs promoted to businesses		DCCD	
CSP 3.2.1: Formulate and implement a Balranald Shire Tourism and Marketing Strategy						
<i>Implement collaborative approaches to marketing and promotions</i>	b	Network and develop marketing programs with tourist operators and organisations with other LGAs	Joint marketing and promotion programs undertaken		DCCD	
<i>Support new tourism services and product and build tourism operator capacity</i>	c	Implement “Balranald Business Online” project with local business operators	Websites developed and online training provided as per grant funding		DCCD	

Comment [GH21]: Get rid of this reference – we’re not American Indians

Comment [GH22]: Tourism and visitor services Manager dedicated to being engaged with tourism operators; GBITAC meeting monthly

Comment [GH23]: Achieving here: Business Connect and BEC content promoted through facebook, webpage and GBITAC; BBRFr3 – connect 2 business project fund

Strategic Direction 3 (Continued)

Pillar Three: OUR ECONOMY

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 3.2.2: Improve Heritage Park (Discovery Centre Precinct)					
<i>Operate Balranald Discovery Centre</i>	b	Operate and fund Balranald Discovery Centre	Balranald Discovery Centre funded and operated within budget		DCCD
<i>Develop a Balranald Discovery Centre Precinct Management Plan</i>	c	Prepare a Discovery Centre Master Plan	Report to Council	Dec 2021 	DCCD
CSP 3.2.4: Improve links between Balranald communities and Mungo and Yanga National Parks					
<i>Improve resident appreciation of the National Parks and rivers as economic and cultural assets</i>	a	Implement Tourism Strategy Plan	Tourism Strategy plan adopted by Council	Dec 2021 	DCCD
<i>Develop closer working relationships with National Parks</i>	b	Joint grant applications to promote National Parks cultural and heritage values	Successful applications received		DCCD
<i>Collaborate with National Parks on marketing initiatives</i>	c	Conduct familiarization tours to identify opportunities for collaboration	Tours conducted		DCCD

Comment [GH24]: There's a tourism rolling action plan developed by Connie Mallet back in 2017 – some good initiative in it – needs to be reviewed and updated in consultation with ACs

Comment [GH25]: Not really – National Parks have a rigid plan for promotion and development – currently engaging with Council as a Stakeholder to their SDLAM project

Comment [GH26]: Tours have occurred – most recently through the Murrumbidgee EWAG .

Strategic Direction 3 (Continued)

Pillar Three: OUR ECONOMY

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 3.2.4: Improve links between Balranald communities and Mungo and Yanga National Parks					
<i>Lobby for sealing of the Mungo access and loop roads</i>	d	Lobby State agencies and National Parks & Wildlife Services Management regarding road upgrade	Submissions made		DID
<i>Lobby for improved communications within the Park</i>	e	Lobby for improved directional and information signage leading to, from and within National Parks	Submissions made		GM
CSP 3.2.6: Develop and improve Shire signage					
<i>Undertake a tourism signage audit and develop a signage plan for budget consideration</i>	a	Audit to be undertaken and report with recommendations prepared	Report presented to Council and adopted	June 2021 	DCCD
CSP 3.2.7: Implement physical improvements to Market Street					
<i>Extend the heritage theme throughout Market street</i>	a	Continue with the development of Market street based on a heritage theme	Completion of works with grant funding milestones	Jun 2020 	DID
<i>Continue to pursue funding for Market street upgrades to improve streetscape</i>	b	Identify potential grant funding sources	Successful grant funding application		GM

Comment [GH27]: Done...

Comment [GH28]: ...and done.

Strategic Direction 3 (Continued)

Pillar Three: OUR ECONOMY

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 3.2.7: Implement physical improvements to Market Street					
<i>Encourage business owners to enhance shop facades</i>	c	Develop promotions program	Report to Tourism Committee		DCCD
CSP 3.3.4: Maximise regional development opportunities					
<i>Instigate regular dialogue with companies undertaking development to maximize local opportunities</i>	a	Lobby for improved directional and information signage leading to, from and within National Parks	Submissions made	Repeat of 3.2.4 e	GM
<i>Research other Shires experiencing new business mining activities</i>	b	Research other Shires through contact over phone, internet and in-person visits	Report to Council	Jun 2020 	GM
<i>Investigate membership of Association of Mining Related Councils</i>	c	Contact association to determine membership requirements	Report to Council	Jun 2020 	GM
<i>Prepare a Land Release Strategy for Euston and Balranald</i>	g	Implement Land Release Strategy for Euston and Balranald	Report to Council		GM








Comment [GH29]: Suggested as a \$4\$ ideas for business façade revit with Council – not supported by many. Some businesses have since improved their façades (LeGees, Southern Cross)


Comment [GH30]: Now GBITAC

Comment [RM31]: ??? this is a double up description from 3.2.4 e above

Comment [GH32]: Council has made enquiries with DPC on eligibility for Resources for Regions program given Tronox & Iluka becoming operational


Pillar Three Areas Requiring Focus


Item No	Status	Commentary
Commentary on Actions with Status “Not Commenced”		
3.2.1 (c)		Implement “Balranald Business Online” project with local business operators. Not Commenced. Considering a “find it in Balranald” Facebook page similar to the successful one in Temora. To be investigated further
3.2.6 (a)		Audit of tourism signage to be undertaken and report with recommendations prepared. Not commenced – to be completed by FY end.
3.3.4 (b)		Research other Shires (experiencing new mining-related business activity through contact over phone, internet and in-person visits. Not yet commenced. To be investigated before FY end in line with emerging mining activity. Hampered by COVID restrictions.
3.3.4 (c)		Investigate Membership of Association of Mining Related Councils. Not commenced but Council has made enquiries to DPC about criteria for being considered as a mining-impacted Shire. To be investigated further before FY end
3.3.4 (g)		Implement Land Release Strategy for Euston and Balranald. Last year, Council applied for a transfer of title for Crownland surrounding the Balranald Golf Course that would enable residential property development. This is with The NSW Crownlands Office. Euston has “Batesy’s Reserve” residential development approved for stage two. A formal Land Release Strategy needs to be commenced.
Commentary on Actions with Status “Behind Plan”		
3.1.1 (a)		Facilitate tourism operator “pow wow”. At present, there are two known small business tourism operators and NP run tour operations. Facilitation for operators has occurred on a case-by-case basis however no coordinated workshop has occurred. Manager Community and Tourism Services presented to State tourism operators on the importance of engaging with AVICs
3.2.4 (d)		Lobby State agencies and National Parks & Wildlife Services Management regarding (sealing Mungo NP access & loop roads) road upgrade. Some upgrade works have been scheduled and complete through Council’s ongoing capital works program for roads. No formal lobbying has occurred yet.

3.2.4 (e)  Lobby for improved directional and information signage leading to, from and within National Parks. Not commenced. Promotion of NPs is active within Council's AVIC remit.

Commentary on Actions with Status “Urgent Action Needed or Stopped”



3.2.4 (a)  Implement Tourism Strategy Plan. There's a tourism rolling action plan drafted by Council's Tourism Manager in 2017 which needs to be reviewed and updated in consultation with relevant Advisory Committees before FY end. Develop promotions program to encourage business owners to improve their facades. A dollar-for-dollar offer was extended by Council to businesses to improve their facades under the SCCF Market Streetscape Revitalisation in 2018 with no businesses taking up on the offer. Needs to be revisited – subject to further funding.

3.2.7 (c) 

Additional Achievements

Additional Achievements:  **Other significant achievements not contained in the Operational Plan 2020-2021**

Delivery Program 2017-2021 Actions

Other achievements obtained

<p>3.1.2 Promote use of enterprise creation and expansion schemes and funding sources</p> <p>3.3.4 Maximise regional development opportunities</p>	<p>Council has engaged with and promoted to our business community the Business Connect, Business Enterprise Centre and Easy to do Business programs. Additionally under the Building Better Regions Program (Round Three funding), Council successfully partnered with three other shires to execute a Connect 2 Business project for business start-ups and career development.</p> <p>Council has been working collaboratively with governmental agencies, regional organisations and neighbouring Councils to improve the environmental outcomes for the Murrumbidgee River and Yanga Lake.</p>
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Strategic Direction 4

Pillar Four: OUR CULTURE

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 4.1.1: Identify, protect and interpret our significant heritage sites					
<i>Report on Shire Heritage study and any recommendations for Heritage listing</i>	a	Review Shire Heritage listing and recommend for heritage listing	Recommend and report to Council		DCCD
<i>Support promotions</i>	d	Cultural Committee to discuss and advise Council of opportunities to assist	Report to Council	Jun 2020	DCCD

Comment [GH33]: Defunct

Pillar Four Areas Requiring Focus

Item No	Status	Commentary
Commentary on Actions with Status “Not Commenced”		
4.1.1 (a)		Review Shire heritage assets and recommendations for heritage listing. Not commenced.
Commentary on Actions with Status “Urgent Action Needed or Stopped”		
4.1.1 (d)		(Supporting promotions of our significant Heritage Sites) Cultural Committee to discuss and advise Council of opportunities to assist. Cultural Committee is currently inactive. Significant heritage sites have been recognised and/or promoted. A Council report that catalogues these sites has not been completed.

Strategic Direction 5

Pillar Five: OUR INFRASTRUCTURE

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Co	Action	Performance Measure	Status	Responsibili
CSP 5.1.1: Continual focus on reducing our environmental footprint and being environmentally sustainable					
Implement community education on environmentally friendly practices	a	Participate in Drummuster program	Collection program undertaken		DID
		Provide quality waste collection and disposal services	Collect domestic and business waste as per service agreement		DID
		Manage noxious weeds	Implement procedures to meet requirements of the Biosecurity Act 2015		DID
			Inspections carried out using grant funding		DID
		Implement the Companion Animals Act 1998	Encourage compliance with legislation and community education		DID
Maintain modern and efficient plant fleet	c	Plant replacement program recognises best value and environmental outcomes	Annual plant replacement program reviewed and adopted	Jun 2020	DID
		Review hire charge rates for plant utilisation and future replacement	Review plant charge out rates every six months and report to Council	Jan 2021	DID
CSP 5.2.1: Extend mobile coverage especially in the Hatfield/ Clare area and National Parks					

Comment [RM34]: This is an ongoing program with collection points in Balranald and Euston

Comment [RM35]: These are ongoing programs, submit noxious weeds grant submission as part of the Weeds Advisory Group and undertake works committed to in approved Weeds Action Plan, promotional info included in newsletter, metric: quarterly info into n/l

Lobby for extension of mobile phone coverage across the Shire	a	Lobbying of State and Commonwealth Governments and supplies	Lobbying undertaken and report provided to Council		GM
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Comment [GH36]: Council as an advocate for the successfully funded Hatfield small-cell mobile tower

Strategic Direction 5 (Continued)

Pillar Five: OUR INFRASTRUCTURE

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 5.2.2: Prepare Strategic Plans for Water and Sewer supply					
<i>Make application to undertake Integrated Water Cycle Management Strategy</i>	a	Application made for funding	Application completed and submitted	Completed	DID
CSP 5.2.3: Prepare and implement plans and strategies in support of maintaining health standards in the Shire					
<i>Inspect all food premises</i>	a	Inspect all food premises in accordance with adopted schedules	Inspections undertaken		DID
<i>Inspect private swimming pools</i>	b	Undertake inspections as per adopted schedule	Private swimming pools inspected and community education about pool safety implemented/ reinforced		DID
<i>Undertake approved water sampling program</i>	c	Undertake approved water sampling programs to ensure compliance with relevant standards	Compliance with relevant standards achieved		DID

Comment [RM37]: Ongoing program, annual metric inspect food prem twice per year

Comment [RM38]: Ongoing program, inspection of all pools once in every three year period

Comment [GH39]: Compliance certificates incl. fees/charges in place. Inspections conducted on as-needed basis (minimum every three years).

Comment [RM40]: Ongoing program, annual metric achieve NSW health allocated sample program

Implement onsite sewerage management plan

d

Manage onsite sewerage management systems to ensure compliance with regulations

Approvals issued and Council onsite sewerage management plan enforced



DID

Comment [GH41]: Dunno – check with Brian/RayD

Comment [RM42]: Ongoing program, issue S68 approval to operate within 28 days of properly submitted application

Strategic Direction 5 (Continued)

Pillar Five: OUR INFRASTRUCTURE

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 5.3.1: Identify and lobby for key transport and road infrastructure improvements					
<i>Continue to participate in R2R program</i>	a	Council participates in Roads to Recovery program on a 4 year program	Council expends all grant funding assigned to it each year under the program		DID
			Council achieves its own source expenditure requirements for the program		DID
<i>Finalise roads asset management plan</i>	b	Develop a long term gravel pit access strategy and rehabilitation program	Strategy and rehabilitation program adopted	June 2020	DID
<i>Continue to work with NSW Roads and Maritime Service to undertake grant works</i>	c	Council makes application for road funding	Funding achieved and programs delivered with the agreed time frame and budget		DID
<i>Lobby for increased road funding</i>	d	Lobby state and Commonwealth members	Lobbying undertaken and report provided to Council		DID
<i>Finalise projects approved under the Natural Disaster Funding program</i>	e	Deliver recovery works for the 2016-17 floods	Approved programs delivered with the agreed time frame and budget		DID

Comment [GH43]: Supply an issue; reporting on head licence pits not done regularly. Rehabilitation costs charged against extraction per project/objective




Comment [GH44]: Now Transport for NSW

Comment [GH45]: Funding for roads at an all time high.

Comment [GH46]: Final inspections need to be completed

Strategic Direction 5 (Continued)

Pillar Five: OUR INFRASTRUCTURE








DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 5.3.2: Provide for more and improved footpaths, bike paths and mobility scooter paved concrete paths					
<i>Review the pedestrian access management policy</i>	a	Update pedestrian footpaths policy	Report to Council	Jun 2020	DID
		Rollout program for footpaths in Balranald and Euston on a rolling year basis	Completion of allocated budget for footpath works		DID
<i>Ensure design and construction consider Council's Disability Inclusion Action plan</i>	c	Council engineering design staff to consider disability access as part of the design work	Disability Inclusion Action plan requirements included in design and specification		DID
CSP 5.3.3: Identify potential access to new energy technologies and infrastructure					
<i>Implement energy efficiency technology to Council operations where financially feasible</i>	a	Consider options for energy efficiency in refurbishment/construction programs	Measures included in works programs		DID

Comment [GH47]: Needs review as per 2.2.3 actions

Comment [GH48]: Achieving here: Energy Audit on Council buildings completed – actions being addressed.

Strategic Direction 5 (Continued)

Pillar Five: OUR INFRASTRUCTURE

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 5.3.5: Provide community infrastructure					
<i>Provide and maintain community assets and infrastructure in a strategic and cost effective manner</i>	a	Maintain infrastructure	Assets and community infrastructure meets acceptable community service levels		DID
		Operate and maintain cemeteries	Cemeteries operated effectively and efficiently and meets acceptable community service levels		DID
		Operate and maintain Balranald Caravan Park	Policy developed in accordance with contract		DCCD
		Operate and maintain Balranald Aerodrome	Operated in accordance with acceptable community service levels and within CASA guidelines		DID
		Provide best practice water and sewerage services	Data collection done in a timely manner and reported within deadlines to State authorities and reports to Council		DID
			Potable water quality maintained in all town water supplies		DID
			Infrastructure renewal works completed as per approved capital works program		DID

Strategic Direction 5 (Continued)

Pillar Five: OUR INFRASTRUCTURE

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 5.3.5: Provide community infrastructure					
<i>Review Council asset management plans</i>	c	Undertake review of asset management plans	Review brings plans up to date with current community service levels and delivery program capabilities	Jun 2020	DID
<i>Continue the development of the Balranald Pool to include a splash pad and finish off upgrade of amenities block</i>	e	Complete upgrade of the Pool amenities block under the Stronger Communities grant funding program	Completion of program within agreed milestones, within allocated budget and all reporting requirements met	Completed	DID
		Seek sources of grant funding to install a splash pad		Jun 2020	GM
<i>Report on opportunities to further enhance and develop Euston/ Robinvale walking track</i>	f	Seek grant funding to undertake works to further enhance the walking track	Successful application for grant funding	Jun 2020	GM

Comment [GH49]: As per 2.3.1

Comment [RM50]: Recently commenced??

Comment [GH52]: Is this a repeat of 2.3.1??

Comment [RM51]: @GH appears so

Comment [GH53]: Funding allocated – LRCIP (\$50k). Works scheduled to occur this FY

Pillar Five Areas Requiring Focus

Item No Status Commentary

Commentary on Actions with Status “Not Commenced”

5.3.5 (c) ● Undertake review of asset management plan. Not started – set to commence next quarter

Commentary on Actions with Status “Behind Plan”



5.3.1 (b)



Develop a long term gravel pit access strategy and rehabilitation program. Local sources are becoming depleted. Rehabilitation costs are now being charged against extraction per road project/objective. Formal strategy needs to be developed in step with operational capital/maintenance objectives

5.3.1 (e)



Lobby State agencies and National Parks & Wildlife Services Management regarding (sealing Mungo NP access & loop roads) road upgrade. Some upgrade works have been scheduled and complete through Council's ongoing capital works program for roads. No formal lobbying has occurred yet.

5.3.5 (a)

Commentary on Actions with Status “Urgent Action Needed or Stopped”



5.3.5 (e)



Upgrades to the Janelle Master Memorial Pool have been completed. However, initial enquiries on the splash play area have revealed a high financial risk in terms of maintenance and operation. Not investigated further in the reporting period.

Additional Achievements

Additional Achievements:  Other significant achievements not contained in the Operational Plan 2020-2021

Delivery Program 2017-2021 Actions

5.3.5
Provide Community Infrastructure

Other achievements obtained

Under the Drought Communities Fund, Council facilitated 32 community organisations who were given funding for infrastructure improvements totalling in excess of \$300k .

Additionally, Council successfully extended the Frog theme throughout the Market St CBD with stainless steel inlays and a giant frog Play Sculpture under the Market Streetscape Revitalisation Project finalised in the reporting period.

Strategic Direction 6

Pillar Six: OUR LEADERSHIP







DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 6.1.1: Establish a Leadership Development Network and Strategy					
<i>Audit current leadership development and network opportunities at Local, Regional and State levels</i>	a	Assess current council capabilities to determine skills/ leadership capacity	Enrol staff in leadership based courses		GM
		Provide assistance to, and encourage, staff to complete further studies	Have staff complete and pass further studies undertaken		GM
CSP 6.2.2: Seek collaborative approaches in both planning and delivery of community services					
<i>Create a culture of collaboration and participatory approaches to planning and service delivery</i>	a	Encourage clubs, associations and organisations to seek partnerships in service delivery	Workshops held with groups		GM
		Work collaboratively with regional organisations, Councils and other government agencies	Council actively participates in regional meetings		GM
<i>Operate and provide government agency facilities where a business case is developed</i>	c	Operate Service NSW outlet	Agency operated in accordance with agreed service contract		DCCD
<i>Develop cross border relationships and cross border services</i>	d	Review and lobby for cross border services	Meet with Cross Border Commissioner		GM
			Establish effective working relationship		

Comment [GH54]: OM undertaking gaps analysis and levels of service etc now

Comment [GH55]: Relationship evident and strengthened by shared pandemic border control management

Strategic Direction 6 (Continued)

Pillar Six: OUR LEADERSHIP

DELIVERY PLAN		OPERATIONAL PLAN			
DP Action	Code	Action	Performance Measure	Status	Responsibility
CSP 6.3.1: Encourage community member participation in decision making					
<i>Continue to encourage committee and community involvement in Council activities</i>	b	Establish terms of reference	Establish and adoption of a terms of reference for each committee and community group	June 2020	GM
		Support town beautification committees	Committees provided support through in-kind contribution and cash contribution to be spent on approved projects		DID
CSP 6.3.2: Ensure that Council is efficiently managed to provide civic leadership and good governance to meet all future needs of the Balranald Shire area					
<i>Provide good governance, sustainable financial management and effective support services for all Council activities</i>	a	Implement Councils adopted Business Improvement Plan	Progress reported to Council every quarter		GM
		Lobby State and Commonwealth governments to increase revenue allocation for regional councils	Lobbying undertaken		GM
<i>Strengthen capacity of Local Emergency Services</i>	d	Local Emergency Management Committee and Local Rescue Committee meets quarterly	Meetings held and an exercise program developed and undertaken		GM
		Provide support to NSW Rural Fire Service, Fire & Rescue NSW and State Emergency Services	Support provided annually		GM
<i>Continue review operations of Bidgee Haven Hostel to ensure financial sustainability</i>	e	Undertake review	Report to Council		GM

Comment [GH56]: Community engagement alive and well; 7 ACs kicked-off and functioning well

Pillar Six Areas Requiring Focus

Item No	Status	Commentary
Commentary on Actions with Status “Not Commenced”		
6.3.2 (a)		Lobby State and Commonwealth governments to increase revenue allocation for regional councils. Not Commenced
Commentary on Actions with Status “Behind Plan”		
6.2.2 (a)		Encourage clubs, associations and organisations to seek partnerships in service delivery. No workshops have occurred. Council relationships with clubs, associations and organisations in Shire are active and strong.
Commentary on Actions with Status “Urgent Action Needed or Stopped”		
6.3.2 (a)		Implement Councils adopted Business Improvement Plan. Not commenced