



Australian Government

Department of Health and Aged Care



Far West
Local Health District



An Australian Government Initiative

Interim arrangements for access to medical care in Balranald

Community Update: New GP Services in Balranald

Dear Community Members,

We hope this message finds you well. We want to inform you of recent developments regarding GP services in Balranald.

Dr. Zotov's Departure and New GP Services

As many of you are aware, Dr. Zotov concluded his long-standing practice at the Balranald Multi-purpose Service (MPS) on Friday, 31 May 2024. In response, the following arrangements have been made to ensure continued healthcare access:

- **Emergency and Acute Services:** The Far West Local Health District (LHD) has organised virtual coverage for emergency department, acute beds, and aged care residents at Balranald MPS. This service will be managed by experienced emergency medicine doctors, available 24/7. The dedicated nursing staff at MPS will provide essential support for this virtual medical service.
- **Introduction of Dr. Sujay:** We are delighted to announce that Dr. Sujay from Deakin Medical Practice in Mildura has begun offering virtual consultations on Saturdays. Starting Saturday, 15 June 2024, Dr. Sujay intends to be available at the Balranald Medical Practice every Saturday from 9 AM to 4 PM. Further updates on his availability will follow soon. To schedule a virtual appointment with Dr. Sujay, please contact **0492 865 921** (temporary contact until Dr. Sujay gains access to Balranald Practice).
- **Medical Records and Continuity of Care:** Dr. Sujay is actively working to gain access to all retained medical records from Dr. Zotov's practice, ensuring seamless continuity of care. The Western NSW Primary Health Network (WNSW PHN) is assisting in the transition of these records.
- **Access to Balranald General Practice facility:** The WNSW PHN is actively assisting Dr. Sujay in making necessary arrangements to access the Balranald General Practice facility and to secure the required staff to support the practice. Further updates on accessing the Balranald Practice will be provided soon.

Additional Support and Contact Information

For medical advice or assistance outside of regular hours, Healthdirect is available 24/7 at 1800 022 222 or online at www.healthdirect.gov.au.

Contact Details for Queries

For inquiries regarding emergency department or acute services at **MPS**, please contact:

- Phone: (03) 5071 9800

For questions about **Balranald GP services** or related matters, please contact:

- Temporary Phone: **0492 865 921** (until Dr. Sujay gains access to Balranald Practice)

We will provide an update on progress towards a permanent solution by 30 June 2024. Thank you for your patience and cooperation during this period of transition.