



Australian Government

Department of Health and Aged Care



Far West
Local Health District

phn
WESTERN NSW

An Australian Government Initiative

Community Update: New GP Services in Balranald

Dear Community Members,

We trust this message finds you well. We are writing to update you on recent developments concerning GP services in Balranald.

Dr. Zotov's Departure and Introduction of New GP Services

As many of you may know, Dr. Zotov concluded his long-standing practice at the Balranald Multi-Purpose Service (MPS) on Friday, 31st May 2024. To ensure continued healthcare access, the following arrangements have been made:

- **Emergency and Acute Services:** The Far West Local Health District (LHD) has arranged virtual coverage for the emergency department, acute beds, and aged care residents at Balranald MPS. This service will be managed by experienced emergency medicine doctors, available 24/7. The dedicated nursing staff at MPS will provide essential support for this virtual medical service.
- **Continued Support:** Dr. Sujay from Deakin Medical Practice in Mildura will be available via Telehealth to provide care for the Balranald community this Saturday from 9 AM to 4 PM. The WNSW PHN is collaborating with Dr. Sujay on a plan for him to be at the Balranald Medical Practice soon. We will provide further updates on his schedule as they become available. To schedule a virtual appointment with Dr. Sujay, please contact Emma - 0492 865 921, (until Dr. Sujay gains access to the Balranald Practice).
- **Medical Records and Continuity of Care:** Dr. Sujay is actively working to gain access to all retained medical records from Dr. Zotov's practice to ensure seamless continuity of care. The Western NSW Primary Health Network (WNSW PHN) is assisting with the transition of these records.
- **Access to Balranald General Practice Facility:** The WNSW PHN, in collaboration with the Far West LHD, has arranged for Dr. Sujay to access the Balranald Medical Practice. Further updates on securing the necessary staff to support the practice and accessing the facility will be provided soon.

Additional Support and Contact Information

For medical advice or assistance outside of regular hours, Healthdirect is available 24/7 at 1800 022 222 or online at www.healthdirect.gov.au.

Contact Details for Queries

For inquiries regarding emergency department or acute services at MPS, please contact:

- **Phone:** (03) 5071 9800

For questions about Balranald GP services or related matters, please contact:

- **Temporary Phone:** Emma - 0492 865 921 (until Dr. Sujay gains access to Balranald Practice)

Thank you for your patience and cooperation during this period of transition.